

# 2025 Membership Renewal FAQ's

## Renewals

### When are renewals due?

Renewals commence on **1 July 2025** and must be paid by **31 August 2025**.

### How will I get my renewal invoice?

Invoices will be emailed to members from:

**Accounts@DogsWest AccountRight@apps.myob.com**

Subject line: *Invoice 000, Dogs West Tax Invoice*

If you don't have an email on file, your invoice will be sent via Australia Post.

### Didn't get your invoice by 5 July?

Please contact us:

**k9@dogswest.com | (08) 9455 1188**

## Payment Options

### 1. Online (quickest & easiest!)

Click "**View full invoice details**" in your email, then click "**Pay Now**" to pay securely via:

- Visa
- Mastercard
- AMEX
- BPay
- Google Pay

### 2. Bank Transfer

- Details are on your invoice
- Use your **surname and invoice number** as reference

### 3. Post or Email

- Print and post or email your invoice with card details.

## 4. In Person or By Phone

- Pay at the Dogs West office or call with your card details

📌 *Please note:*

**You'll need to sign or verbally acknowledge the renewal declaration** at the time of payment.

If paying **by phone**, staff will read the declaration wording to you — this may take a **few extra minutes**, so please allow time.

This is a requirement under Dogs West Regulation **A8.1.2**.

**Membership cards** will be posted 2–3 weeks after payment is received.

## Declarations & Responsibilities

### Why do I have to agree to a declaration when renewing?

All members must agree to Dogs West and ANKC Ltd rules, regulations, and the Code of Ethics when renewing. This is part of your continued membership under Regulation **A8.1.2**.

### What am I agreeing to?

That:

- You are not under ANKC investigation or suspension
- You will follow all Dogs West and ANKC regulations
- You have not been convicted of animal cruelty
- You understand your responsibilities as a member

## Late Fees & Lapsed Memberships

### What happens if I don't pay by the deadline?

- **Late fee applies:** From **1 September 2025**
- **Membership lapses:** From **1 October 2025**
- **Membership cancelled:** If unpaid by **30 June 2026**

### Can I reinstate my lapsed membership?

Yes! You can pay the current membership fee plus the late fee and be reinstated — no form needed (Reg A11.2.2).

**What if I resign instead of renewing?**

You may resign by written notice, but any outstanding balances must still be paid (Reg A12.1).