

Supporting Our Members – Renewals & ID Checks

At Dogs West, we're always working to support our members and improve how we serve the WA dog community. Two key updates are now underway to make your experience smoother and more secure:

Membership Renewals Commence 1 July

Renewals will be issued between 1 and 5 July and you'll be able to renew your Dogs West membership quickly and easily. We've streamlined the process with online payments, flexible options, and support if you run into any issues.

Important dates:

- **Renewals open:** 1 July 2025
- **Due date:** 31 August 2025
- **Late fees apply:** From 1 September 2025
- **Membership lapses if unpaid by:** 30 September 2025

You'll receive your renewal invoice by email (or by post if no email is on file). Please keep an eye out and contact us if it doesn't arrive by 5 July.

To renew, simply:

Click "Pay Now" on your invoice email

Choose from Visa, Mastercard, AMEX, Google Pay, BPay

Or pay via bank transfer, in person, or by phone

Don't forget: You'll be asked to confirm your renewal declaration – a simple but essential step that keeps our community strong and responsible.

New ID Check Process to Protect Your Privacy

Also beginning in July, **Dogs West is introducing a 3-point ID check** for all personal enquiries made in person or by phone.

To access or change your membership or dog records, you'll need to confirm:

- Your Dogs West membership number
- Your full name
- And either your registered address, phone number or email address

This strengthens your data security and ensures your information is only accessible by you (or someone you've authorised).

Want someone else to assist on your behalf?

You can complete a new **Authorised Person Form** available from the office or website, so a partner, friend, or family member can help with Dogs West matters.

These changes reflect our ongoing commitment to better service, stronger privacy protections, and support for our passionate dog-loving members.