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MEMBER CONNECT

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Notices

Transfer (R11) Compliance Program Update – What Members Need to Know

Our R11 Self Assessment Program is transitioning to the R11 Compliance Program. While the name has changed, the purpose remains the same — to help ensure accurate dog records and support compliance with Dogs West and regulatory requirements.

Message From the President

I am pleased to share a brief update following our first Governing Council meeting for 2026.

CCTV Footage Recovery Fees


Council considered the ongoing management of CCTV footage requests. As Dogs West does not have the internal technical resources to extract specific footage segments, Council approved that

Record Update Forms to members who have not yet submitted their own Self-Assessment. If you receive a form from us, it simply means we are missing or need to confirm some details on your registered dogs.

What you need to do:

- Complete the Dog Record Update Form when received
- Return the form to the office as instructed
- Review the Transfer (R11) Compliance Program information available on our website for full details and guidance

For further information about the program, including requirements and resources, please visit the Dogs West website [here](#).

 Important: All questions or enquiries relating to the R11 Compliance Program or Dog Record Update Forms must be submitted by email only to ensure they are tracked and handled efficiently.

Email: r11enquiries@dogswest.com

Reminder: Limited Register Agreements Need to be Completed in Full

Dogs West has noticed a growing number of Limited Register Agreements (LRAs) being submitted with missing information. Most commonly, this involves:

- The new owner's/purchaser's address or email

These fees will apply in accordance with the existing policy and cover external service costs only.

Dogs Australia Administrator

Appointment

Council acknowledged the appointment of Ms Emma Ford as the new Dogs Australia Administrator, commencing on Friday 20 February 2026. Ms Ford will be based in Hobart, working from an established home office. We also take this opportunity to recognise Ms Tracey Barry, who will retire on 31 March 2026 after 23 years of outstanding service. We thank Tracey sincerely for her long-standing dedication and contribution to Dogs Australia.

Volunteer Appreciation Feedback and Member Initiatives

Council reviewed feedback received via the Suggestion Box provided at the January Volunteer Appreciation Function. The feedback was overwhelmingly positive, with several constructive suggestions identified for further consideration.

Council agreed that the Suggestion Box is a valuable resource and will be made available at future events. Work on the Length of Membership Recognition project is also continuing.

Staffing and Office Operations

Council received an update from staff regarding current operational pressures and service needs. As a result, Council has approved a proposal from the joint General Managers. These changes are intended to better support staff capacity while delivering longer-term service

As per Dogs West regulations (Section 5.10 – Applications), all applications must be completed in full:

- a) Signed by all parties
- b) Completed in full
- c) Accompanied by the prescribed fee and any other required documentation
- d) Lodged with the Administrative Officer

Members who choose to include transfers in their litter registration must ensure that all accompanying LRAs are fully completed. Applications submitted with missing information may incur an incorrect paperwork fee.

For reference, the LRA can be found [here](#), and the relevant regulations are available [here](#).

Reminder - Transfer Between Registers

When applying to transfer a dog between registers (e.g. **Main to Limited, Limited to Main, or Main to Neuter**), the original certified pedigree must be submitted with the application. For applications to transfer a dog to the Neuter Register, a copy of the sterilisation certificate is also required.

The application fee includes the issue of an updated Certificate of Registration, ensuring your certificate accurately reflects the information held on the dog's record.

February, and no changes will commence before March 2026.

Dogs Australia February Board Meeting

Council discussed items on the upcoming Board Meeting Agenda.

On behalf of Governing Council, I thank our Members, volunteers, and staff for their ongoing commitment and support as we move into another productive year for Dogs West.

Pam Campbell

President

Dogs West

Supporting Accurate Application Processing

Some members may be contacted for additional information relating to their applications. This typically occurs where an application is incomplete, unclear, or missing required supporting details.

We would like to reassure members that requests for further information are only made where required under Dogs Australia and Dogs West regulations. These checks are necessary to ensure applications are processed correctly, records remain accurate, and registrations meet national standards.

While some processes may feel different to what members have experienced previously, our priority remains the same, delivering accurate registrations,

all required documentation is included before submitting their application.

all members.

We thank members for their patience and cooperation as we continue to strengthen our systems and processes.

From Dogs Australia

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